

PRIVACY POLICY

Zego Inc., a Delaware corporation ("Company" or "we"), is committed to protecting the privacy of our customer's personal information. This privacy policy applies with respect to the information that we collect through the Company's web or mobile applications, website, email, text messages, online chats, and hardware installed in the residence or leased premises in connection with the Company's smart apartment service ("Service"). It does not apply to information collected by the Company offline or by third parties. Our Service contains links to other websites and service providers, and we are not responsible for the privacy practices or the content of such websites and service providers.

Amendments

Other privacy matters, such as amendments to this privacy policy, will be posted on zego.io/policies and will be effective when posted. Your continued use of the Service following the posting of any amendment, modification or change shall constitute your acceptance thereof, so please periodically check the privacy policy for updates. Should we make material changes to our privacy policy, we will notify you by email at the primary email address specified in your account and/or through a notice in the Company's mobile application.

Free Will

If you do not agree with our policies and practices, then your choice is to not use our Service or do business with us. If you have specific questions about how this privacy policy would apply to you or your situation, then please make best efforts to ask us prior to engaging in business with us.

Minors

The Service is not intended for use by individuals under 18 years of age. Should our Service be used by such individuals, it shall only be through the account of their parents and/or guardians and with their express consent. Parents and/or guardians of minors are responsible for all acts or omissions of their minors in connection their use of our service. If you believe that we have collected or received personal information from an individual under 18 without parental consent, then please contact us at legal@zego.io

Data Security

We have implemented appropriate measures to protect the security of your personal information for accidental loss and unauthorized access, use, alteration, and disclosure; however, we make no representations as to the security or privacy of your information we collect. It is in our interest to keep our Website secure, but we recommend that you use anti-virus software, firewalls, and other precautions to protect yourself from security threats as the safety and security of your information also depends on you. If a password is required to access our Service, you are to keep that password confidential.

The transmission of information via the internet or via email is not completely secure. Even though we make best efforts to protect your personal information, we cannot guarantee the security of your personal information. Any and all transmission of personal information is at your own risk.

How Information Is Collected

We collect information about you in a number of ways, including but not limited to tracking your activities through your IP address, device ID associated with your mobile device, interaction with our mobile application, computer settings, search queries on the Website, or most-recently visited URL, and the location of your mobile phone. Other technologies may include the use of cookies or flash cookies. Cookies are small pieces of information stored on your hard drive, not on our site. Cookies do not spy on you or otherwise invade your privacy, and they cannot invade your hard drive and steal information. Rather, they help you navigate a website as easily as possible. We use cookies to deliver content specific to your interests and to prevent you from reentering all your registration data at each connection.

We may use an outside advertisement server company to display ads on our site. These ads may contain cookies. The advertisement server company may collect cookies received with outside banner ads. We do not have access to information that would confirm the use of cookies by the advertisement server company.

While using the Service, information about how you use the Service (e.g., what you click) may be collected by third party data analytic [service providers](#) in order to help improve the Company's Service.

Types Of Information Collected

We collect many types of information, including (1) information which you may be personally identified, such as name, postal address, e-mail address, telephone number, age, sex, or other personally identifiable information and (2) information that is about you but does not identify you, such as your use and management of the smart devices located within the Property, your power consumption, internet connection, and the equipment you use to access the Website.

Public Forums

The Service may make chat rooms, forums, message boards, and/or news groups available to its users. Please remember that any information that is disclosed in these areas becomes public information and you should exercise caution when deciding to share it.

Use of Information

We use information that we collect about you or that you provide to us, including any personal information, to (1) deliver to you information about our Company and promotional material from

some of our partners, (2) perform trend analysis, pattern detection, and site administration, (3) contact you when necessary (e.g., to provide notices), (4) share it with other companies that may want to contact you with offers, (5) provide you with requested services and/or information, (6) carry out the purpose for which you provided it, (7) fulfill our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection, (8) enable you to participate in interactive features on the Service, and (9) offer suggestions regarding best practices for power consumption. We also use information that we collect about you or that you provide to us, including any personal information, in the way we may describe when you provide the information or for or any other purpose with your consent.

We may use the information we have collected from you or that you have provided to us to enable us to display advertisements to the target audiences of our advertisers. Although we do not disclose your personal information for these purposes without your consent, if you engage with an advertisement, the advertiser may potentially assume that you meet its target criteria.

Information Disclosure

We may disclose aggregated information about our users, as well as information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide to subsidiaries and affiliates, a buyer, transferee, or successor (in the event of a merger, reorganization, dissolution, sale, or bankruptcy), contractors, service providers, and other third parties we use to support our business. Such third parties are required to agree to keep personal information confidential and use it only for the purposes for which we disclose it to them. We may also disclose personal information that we collect or you provide to fulfill the purpose for which you provided it and for any other purpose disclosed by us when you provided the information.

In addition, we may disclose your personal information to (i) comply with any court order, law, or legal process, including to respond to any government or regulatory request, (ii) enforce or apply our terms of use or other agreements, and/or (iii) if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of us, users of our services, or others.

California Privacy Rights

California's Civil Code section 1798.83, also known as the "Shine the Light" law, applies to some for-profit businesses that conduct business with California residents. Company is not required to comply with said law at this time as it presently (1) does not conduct business with California residents and (2) has fewer than 20 employees. If at any time Company anticipates an impending need to comply with California's Shine the Light law, then it will initiate action to become compliant at that time.

Accessing and Editing Your Information

In some cases, you may be able to review and edit the personal information you have provided to us by logging into your account on the Service and editing your account information. Although most changes may occur immediately, information may still be stored in a web browser's cache. We do not take responsibility for stored information in your cache, or in other devices that may store information, and disclaim all liability of such. In addition, we may retain residual information about you in our backup and/or database.

Contacting Us

If you have any questions about this privacy policy, the practices of our Company, or your dealings with this Service, you can contact us at legal@zego.io.